



Community Action Northumberland

CAN Energy Advisers (two posts)

Many thanks for your interest in these brand-new posts at CAN. The information below provides a little more background.

About CAN

Community Action Northumberland (CAN) was established in 1951 to support the rural communities of Northumberland. We are a charity and a company limited by guarantee, governed by a board of trustees and currently with 9 staff (7.5 full-time equivalents.)

CAN is a member of the ACRE Network (Action with Communities in Rural England) and has strong connections with a wide range of local organisations.

Throughout the covid-19 pandemic, we have continued our operations without the need to furlough any staff and we are a financially robust organisation. You can find out more about CAN via our [website](#).

About the project

CAN has a long-standing commitment to reduce fuel poverty and increase household energy efficiency in the rural communities of Northumberland. Our award-winning 'Warm Hubs' programme has been highlighted as good practice by both Ofgem and the Prince's Countryside Fund ("Village Survival Guide," 2019), providing a network of warm, energy-efficient community venues acting as focal points for energy support and advice and a small network of volunteer 'Community Energy Agents.'

We have successfully secured funding from the Energy Redress scheme to run a two-year project which will build on these strong foundations. The project includes:

- Recruiting two part-time Energy Advisors to provide one-to-one household advice and support across the remote rural communities of Northumberland where existing advice programmes do not reach.
- Delivering one-to-one and group advice at our network of 30 Warm Hubs.
- Recruiting additional volunteers to join our Community Energy Agent network and train all volunteers to be able to provide initial energy advice and support in their communities, using Warm Hubs as their local focal points.
- Providing telephone and email advice through our Energy Advisors, supported by existing staff.
- Running roadshows covering all energy and renewables advice, promoting existing support available and facilitating long-term relationships with Warm Hubs.
- Directly approaching residents off the electricity grid to provide support and advice.
- Directly targeting members of our existing oil/LPG/coal joint procurement initiative – 'OilCAN' to provide support and advice.

www.ca-north.org.uk

T.01670 517178

E.info@ca-north.org.uk

UNIUN Enterprise Building
Front Street, Pegswood, Morpeth
Northumberland NE61 6UF

Patron Duke of Northumberland President Lord Curry of Kirkharle CBE

Community Action Northumberland is a company limited by guarantee (reg no.07805401) and a charity (reg no.1144604)

- Establishing a Warm Hub Portal providing a sustainable web-based platform for energy advice and secure ongoing interaction with supported residents.

The over-arching aim of our project is to support energy consumers in hard-to-reach rural Northumberland who are disadvantaged through remoteness with no connection to the gas grid and, in the case of 350 households, the electricity grid. Residents in these locations frequently struggle to access existing services and need additional support from trusted community-based sources. The incidence of fuel poverty is huge given the preponderance of low incomes, poor dwelling construction and cost of heating oil. We aim to build on our existing, trusted network of community-centred Warm Hubs as the focus for support and advice for the long term.

We are tremendously excited to get this project started and the two Energy Advisers are absolutely key to our potential success.

More information

If you are keen to find out more about the role, which we hope you are, please email our project manager, Christine Nicholls, to arrange a time for a telephone discussion: christinenicholls@ca-north.org.uk

The deadline for applications is 5.00pm on Thursday 3 June 2021.

Interviews will take place on Tuesday 15 June 2021.