1. I give my consent for CAN (Community Action Northumberland) to negotiate on my behalf for the supply of heating fuel at the best possible price.
2. I understand that CAN will not negotiate any other terms (such as payment arrangements) on my behalf.
3. I agree that all payments of invoices must be made by me direct to the negotiators, AF Affinity, and that I am responsible for ensuring that I am aware of the payment terms specified.
4. I agree that once I have placed an order, it is a firm order to which I am committed, and not simply an expression of interest.
5. I agree that neither CAN nor anyone acting on behalf of CAN will be held liable for claims that may arise between me and any of the selected suppliers, arising from any supply contract that I may enter into and the invoicing/payment thereof.
6. I understand that when I want to order fuel, it is my own responsibility to ensure that my order is sent to my local co-ordinator, (or direct to Affinity for urgent deliveries), before the deadline specified for the next month’s order, and that neither CAN nor Affinity will be held liable for any shortage of fuel or other problems that I experience if I fail to meet the specified deadline.
7. I understand that it is my responsibility to ensure that a delivery is possible by:

* giving any special delivery instructions at the time of ordering, (for example if your tank is locked or you need a telephone call the day before delivery.)
* ensuring that all necessary vehicular access is clear to my premises.
* ensuring my oil tank is in good condition.( All our suppliers reserve the right to refuse delivery to tanks that are damaged or have not been adequately maintained.)

If the supplier is unable to make a delivery because these conditions have not been met a charge may be incurred.

1. I will advise CAN by email or in writing of any changes to my membership details.
2. I agree that CAN will pass any personal data to Affinity and in turn Affinity will pass my data to the selected supplier in order to enable them to make a delivery.
3. CAN will not pass my details on to anyone else without my express permission.
4. CAN and Affinity may offer me other products that I may be interested in.